

SHIP MANAGEMENT • BERGEN, NORWAY

Stödig Ship Management AS

Delivering reliable AMOS application management to improve fleet operations and user enablement.

10

CHEMICAL TANKERS

3

SPECTEC SERVICES

25

YEARS WITH AMOS

ABOUT STÖDIG

Stödig Ship Management AS, part of the Seatrans Group, is a leading Norwegian ship manager headquartered in Bergen, with offices in Poland, Romania and Bulgaria and more than 50 years of maritime experience.

It provides technical and crew management for a diverse fleet, using AMOS across 10 chemical tankers to run planned maintenance, procurement, inventory, compliance and vessel-to-shore synchronisation.



THE CHALLENGE

As Stödig's diverse, multi-region fleet grew, keeping AMOS consistently reliable became business-critical:

- ◆ **Constant support demand** - daily activity across many vessels and time zones generated a steady stream of technical requests.
- ◆ **Vessel-to-shore sync** - data had to stay accurate and in step between ships and the office.
- ◆ **Complex master data** - components, spare parts, work orders and user access all needed careful upkeep.
- ◆ **Need for an expert partner** - fast, dependable resolution required specialist support, not ad hoc fixes.

Stödig needed a dedicated partner to keep AMOS reliable and its people productive - not just software support.

THE SOLUTION

SpecTec delivered a managed service for AMOS: proactive technical support and consultancy for vessel and shore-based users, working alongside Stödig's technical managers, purchasers, IT and crews.

- 1 **Incident resolution** - troubleshooting data synchronisation and rectifying database connectivity issues.
- 2 **Master-data management** - maintaining components, spare parts, work orders and user access.
- 3 **Process support** - keeping procurement, inventory and planned-maintenance workflows running smoothly.
- 4 **Training and documentation** - on-site user training, operational documentation and ongoing stakeholder communication.



WHY SPECTEC WAS CHOSEN

1

We built AMOS

As the platform's developer, SpecTec brings expertise that goes well beyond software support.

2

Maritime depth

Practical operational knowledge combined with hands-on technical consultancy.

3

Responsive support

Timely issue resolution, working directly with Stödig's vessel and shore teams.



RESULTS ACHIEVED

The managed service kept AMOS reliable while lifting the value Stödig gets from it:

- ✓ **Restored synchronisation** - data flowing accurately between vessel and shore.
- ✓ **Stronger data integrity** - master data kept accurate and dependable.
- ✓ **Optimised performance** - database issues resolved and system stability maintained.
- ✓ **More confident users** - training and knowledge transfer raised capability across teams.

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SpecTec has been a reliable and responsive partner throughout our relationship.

Their technical expertise and proactive approach have helped us maintain stable AMOS operations and support our vessel and shore-based teams.

We look forward to continuing our work together.



Harald Haugan
Head of Technical



FUTURE PLANS

Advanced optimisation - keeping AMOS performing as operational needs evolve.

User enablement - ongoing training and knowledge transfer across the fleet.

Deeper partnership - building on the engagement to strengthen data quality and performance.

CONCLUSION

The partnership shows how a dedicated AMOS managed service strengthens operational reliability. With proactive support, expert consultancy and user enablement, SpecTec has helped Stödig keep AMOS stable and its teams confident - a solid foundation for continued collaboration.

Ready to see how AMOS can enhance your fleet?

Trusted by leading marine operators worldwide. For 40+ years we've streamlined asset management and supported global trade.

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